



Havering
LONDON BOROUGH

ADJUDICATION & REVIEW COMMITTEE

30 JANUARY 2014

Subject Heading:

Children, Adults & Housing: Children &
Young People's Services Annual
Complaints & Compliments Report
2012/13

CMT Lead:

Joy Hollister

Report Author and contact details:

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Policy context:

Service Quality and Customer Service

SUMMARY

This report is for information and refers to the report presented to Children & Learning Overview & Scrutiny Committee on the 5 December 2013, which is attached.

RECOMMENDATIONS

The Committee to note the report

REPORT DETAIL

Please see attached report

IMPLICATIONS AND RISKS

Financial implications and risks:

None associated with this cover report

Legal implications and risks:

None associated with this cover report

Human Resources implications and risks:

None associated with this cover report

Equalities implications and risks:

None associated with this cover report

BACKGROUND PAPERS

None